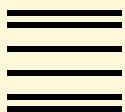




EVERCARED
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*Introducing
Evercare Senior Care Options.*



Evercare Senior Care Options

Evercare Senior Care Options is available to people who are 65 and older. To enroll, you need to have or be eligible for enrollment in MassHealth Standard. You also need to live in the service area. You do not have to have Medicare. If you have Medicare, you may have either Part A or B or both. If you currently pay for a Part B premium, you must keep paying it. If you have MassHealth share of cost, then you must keep paying that amount, too. Evercare Senior Care Options is a coordinated care plan. It has a contract with the Commonwealth of Massachusetts and the Federal government. To access benefits, you must have services provided by your primary care team. Or, you must have services approved by your primary care team. These services must be received from providers in the Evercare Senior Care Options network. Evercare Senior Care Options is offered by UnitedHealthCare Insurance Company (UHC).
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SCO 030901.3
493-1002 08/04



Evercare is a new health plan available in Massachusetts. The plan works with Medicare and MassHealth to help with your medical services.

We are able to provide more benefits and coverage than MassHealth Standard and Medicare alone. Evercare helps you to live as independent of a life as you can. We will do everything we can to help you stay in a comfortable and safe place.



A health plan designed with individual needs in mind.

Evercare understands that getting the care you need isn't always easy. So, we provide you with a personal care manager who will help you get the care you need. Your care manager works closely with your doctors and other health care providers to make sure your health care needs are met.

More benefits. It's as simple as that.

Evercare provides more health care coverage than MassHealth Standard and Medicare alone. Here's what's included with Evercare Senior Care Options.

- Care planning and service coordination through your primary care team.
- Coordination of all Medicare and MassHealth Standard covered services.
- Hospice
- Coverage for community services including adult day care, housekeeping and chores
- No co-pays for prescription drugs

- More dental benefits than MassHealth Standard. This includes routine check-ups and cleaning.
- 24 hours a day, seven days a week access to our Health Services Access Line.
- A group of contracted primary care doctors and other providers including many in your community.

Customer service you can count on.

More than just health insurance. We want to provide you with additional services that make it easier to use your health plan.

Once you are enrolled in Evercare, you can get answers to your questions and concerns by calling the toll-free telephone number. The Health Services Access Line will provide you with prompt and reliable service.

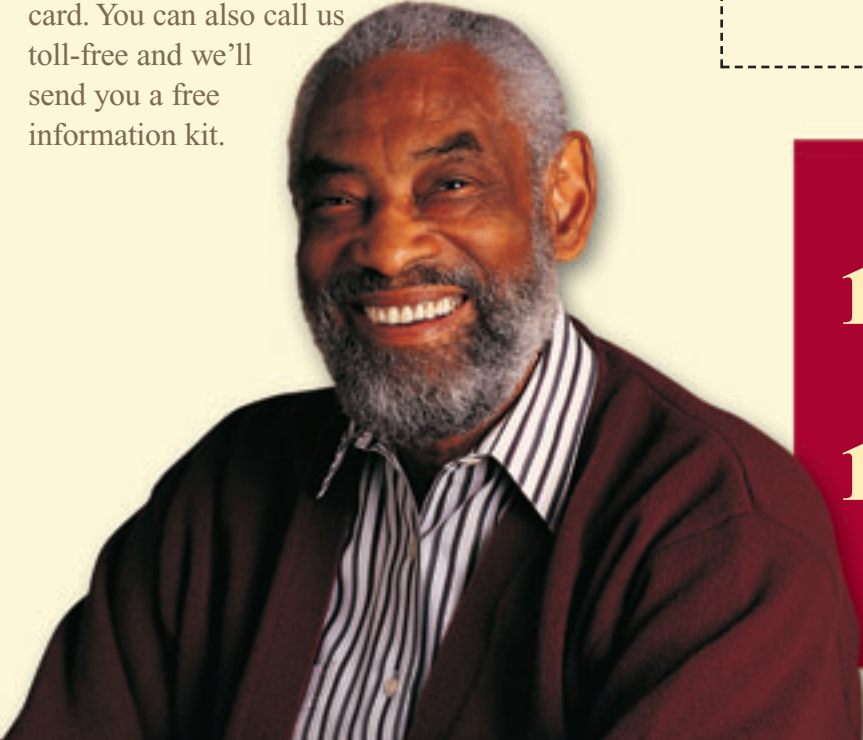
With this one phone number, you can reach customer service to get answers to your questions during business hours (8:00 AM – 5:00 PM) Monday through Friday. And if you need to talk to someone about your medical questions or concerns, you can call the Health Services Access Line 24 hours a day, seven days a week.

Who can enroll in Evercare Senior Care Options?

Enrollment is open to all MassHealth Standard eligible individuals who are 65 years and older. You can count on us to help you access the services you need, when you need them.

Want to learn more?

To find out more, fill out the attached reply card. You can also call us toll-free and we'll send you a free information kit.



Start getting the health care coverage you want with Evercare Senior Care Options.

For more information, just complete and return this postage paid card, or call 1-800-393-0939, TTY 1-888-336-6086, Monday through Friday, 8:00 a.m. to 5:00 p.m. Eastern time.

Name _____

Address _____

City _____

State _____ Zip _____

Phone _____

Email _____

An Evercare Senior Care Options sales representative may call.

Sales/Enrollment:
1-800-393-0939
TTY
(for the hearing impaired):
1-888-336-6086

Hours: Monday through Friday,
8:00 a.m. to 5:00 p.m. ET